

*Dear guests,*

*Your safety is always our highest priority, and we did everything we could to ensure your vacation is enjoyable and safe. Below there are measures of treatment and operation of the villa during the epidemic.*

## **MEASURES THAT WE IMPLEMENT DURING THE COVID-19 EPIDEMIC**

- ✓ ***Physical distancing*** - 1.5 meter distance .
- ✓ ***Disinfectant*** – a disinfectant dispenser at the entrances into the villa.
- ✓ ***Visible notices and informing the guests*** – available informations regarding the hygienic procedures.
- ✓ ***Paper towels and disposable materials*** - we ensured a sufficient quantity of paper towels and other disposable materials.
- ✓ ***Protective equipment*** - we have sufficient quantity of protective masks and gloves for the guests; thermometer on request
- ✓ ***Adhere to all general and hygienic measures*** - Instructions for cleaning and disinfecting as prescribed during the COVID-19 epidemic.

***Hospitality facilities in the villa are operating in accordance with the decisions of the Civil Protection Headquarters and existing recommendations !***

### ***Villa rooms***

*Cleaning and change of bed linen is carried out in accordance with existing standards, unless you want to agree on a different regime, we act in accordance with your requirements and wishes. When changing guests, we pay special attention to disinfecting all surfaces and especially the bathroom. Clean bed linen and towels are kept in a closed container and do not come into contact with already used ones. All our guests have information on cleaning and linen change procedures.*

### ***Other important information***

*We are maximally informed and protected.*

*Textile and dishwashing equipment, air conditioners, ventilation, water supply, dispensers are adjusted, cleaned and disinfected in accordance with the rules for the new situation.*

*To reduce the time spend ,on arrival day, for check in and for detail information about COVID-19 pandemic our recommendation is to send us your personal information (full name, place and date of birth, (ID)document number)*

*Your Villa Vinea*